

Customer Enrollment

Campaign Progress









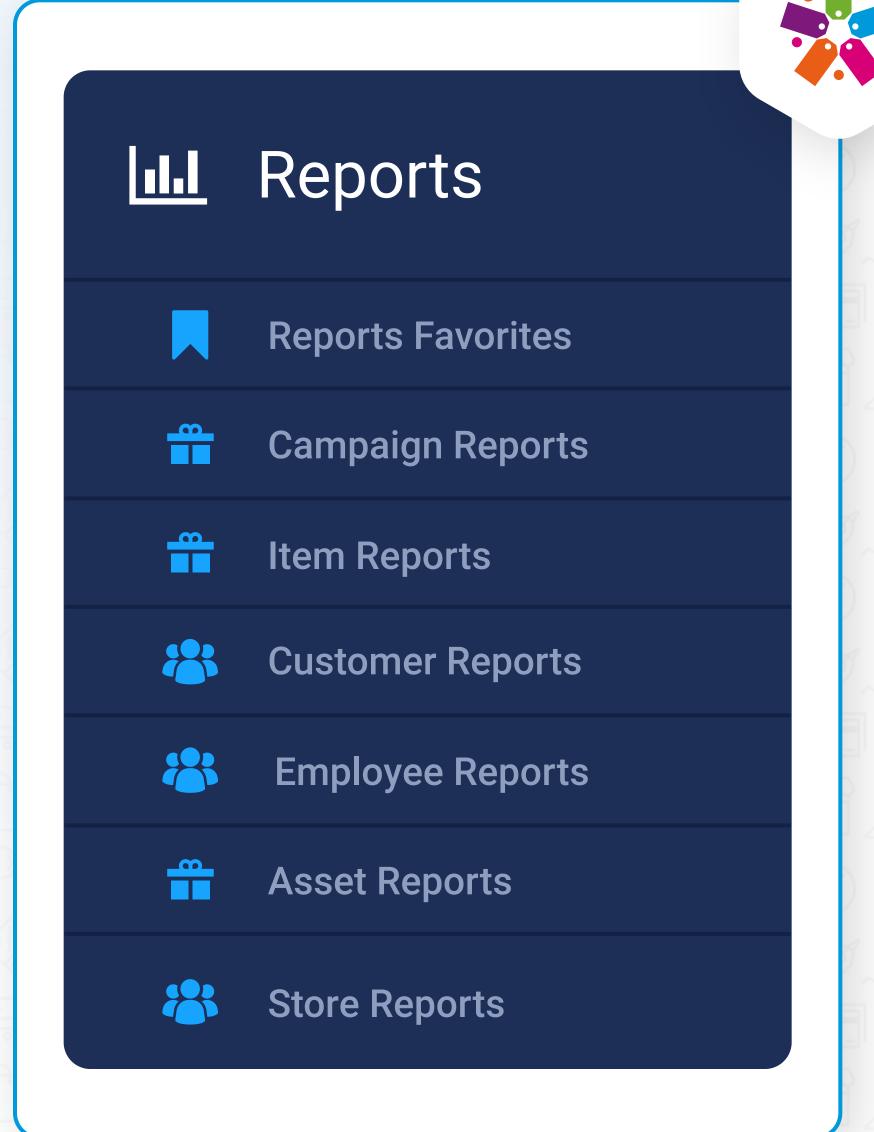
Loyal-n-\$ave PREMIUM LOYALTY REWARDS TM

Training - Reports

Purchase Frequency



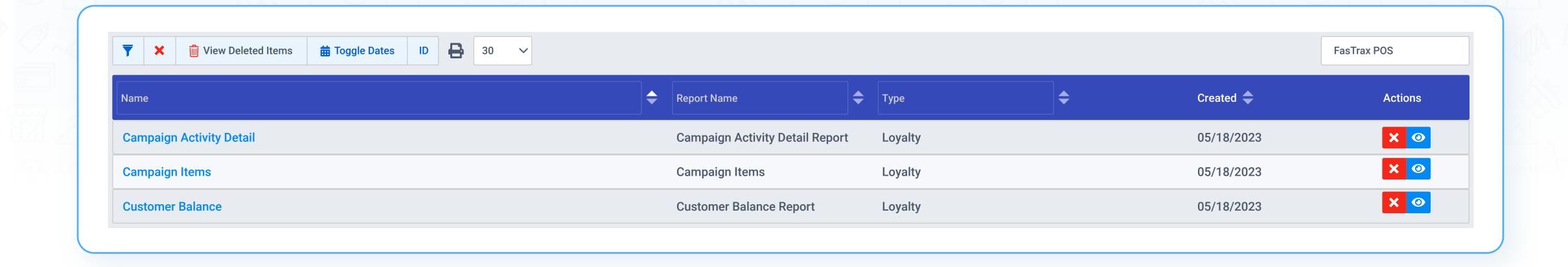
- Discover a variety of reports with valuable insights.
- Our reports offer summed-up numbers for various modules to help you make informed decisions.



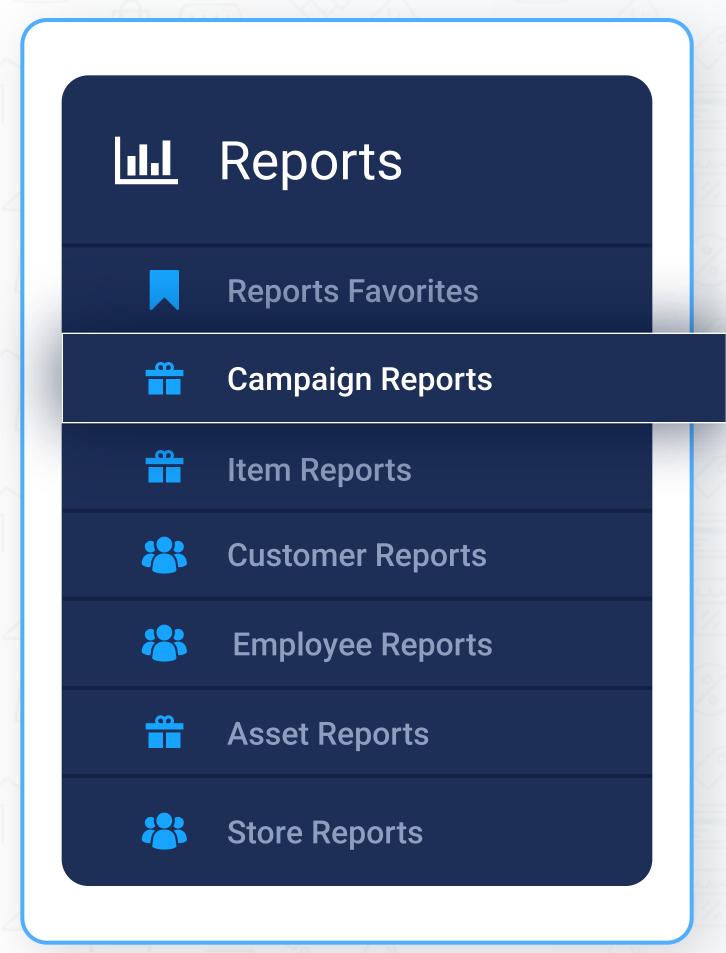




- Easily access your favorite reports with just a glance.
- This section is dedicated to displaying all of your frequently accessed reports.







Campaign Activity Detail ▼

Campaign Activity Detail

Campaign Activity Summary

Campaign Earnings Report

Campaign Filters/Sales Report

Campaign List

Campaign Performance

Campaign Progress

Campaign Sign-ups

Raffle Campaign Report

Reward Tokens Earned By Location Report

Triggered Campaign List

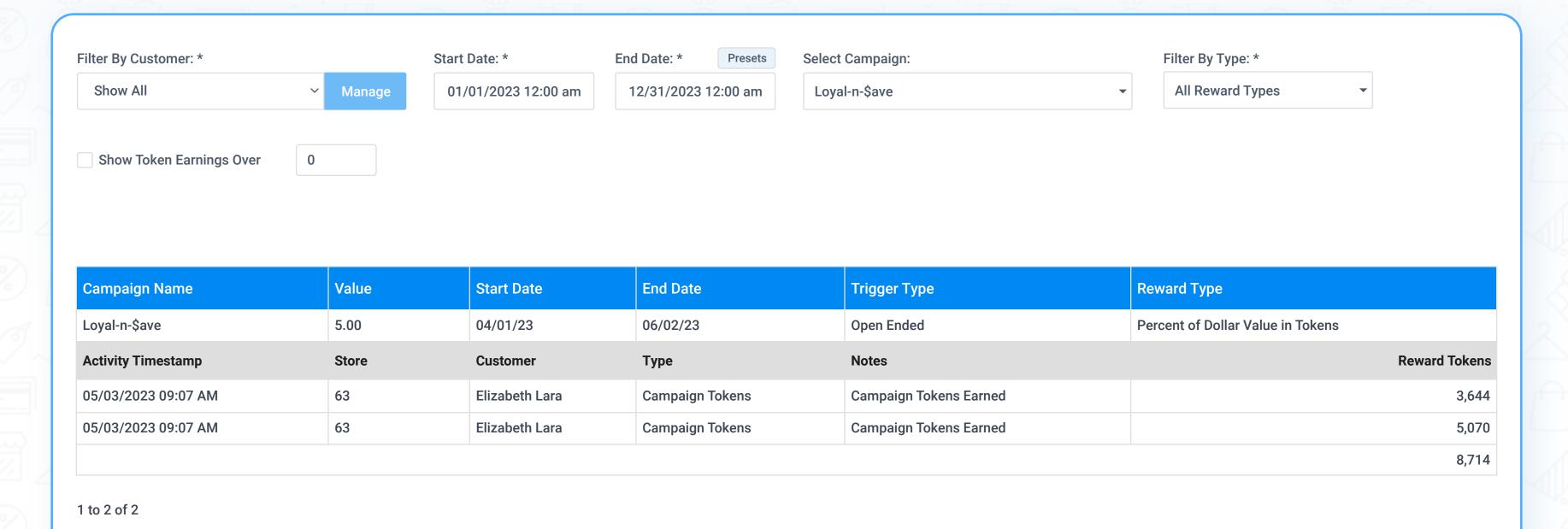
Generate a variation of reports on campaign related statistics



Campaign Activity Detail Report



- Easily track your campaign's activity within any selected timeframe with our comprehensive report.
- Select your campaign, specify the time period, and get a detailed breakdown of all associated activity.



FILTER BY

~ Filter By Customer:

Click on the manage button

From there you can select individual or multiple customers.

- ~ Start and end date
- ~ Select campaign
- ~ Filter by type:

All reward types

Only direct campaign tokens

Referral tokens

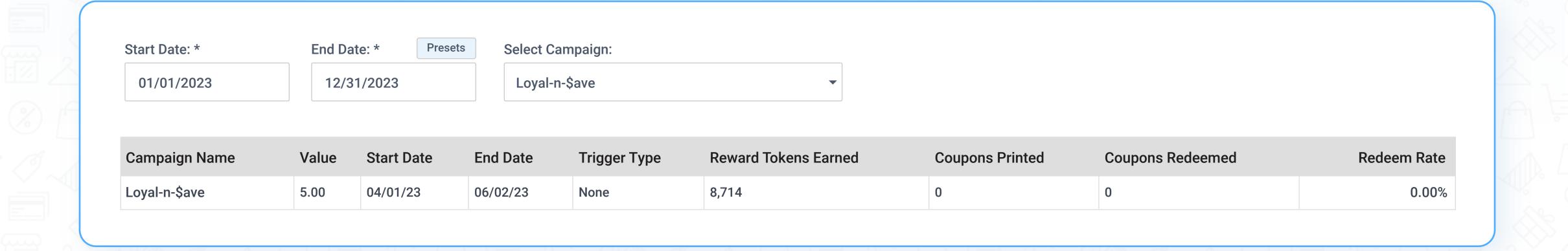
Campaign Activity Summary Report



- View a summary of the total number of tokens earned from each campaign overall, within a specified timeframe.
- You can also view the number of printed coupons, redeemed coupons, and the redemption rate.

FILTER BY

- ~ Start and end date
- ~ Select campaign



Campaign Earning Report



 Compare how much money was generated and how many tokens were given out per campaign.

FILTER BY

- Start and end date
- ~ Filter By Items:

Show all

Custom filter

- Click on the manage button for filters options.

Campaign Name: Loyal-n-\$ave							
	01/23	02/23	03/23	04/23	05/23		
# Receipts	2	1		32			
Cash Spent	\$39.46	\$0.00		\$940.19			
Cash Tokens	335	0		7,991			
Non-Cash Spent	\$0.00	\$24.21		\$114.71			
Non-Cash Tokens	0	157		745			
Total Tokens	335	157		8,737			

Campaign Filters / Sales Report



1 to 2 of 2

 View the items sold and tokens earned per customer for each campaign.

FILTER BY

- ~ Start and end date
- ~ Trigger type
- ~ Report type:

Including items from filters

Excluding items from filters

~ Filter by items:

Show all

Custom Filter

- Click on the manage button for filters options.
- Filter tab: UPC, department, category, manufacturer, and tag.

- Search
- All items, child Only, parent Only standalone only.

~ Order by:

Department, item name ascending

Token earnings ascending

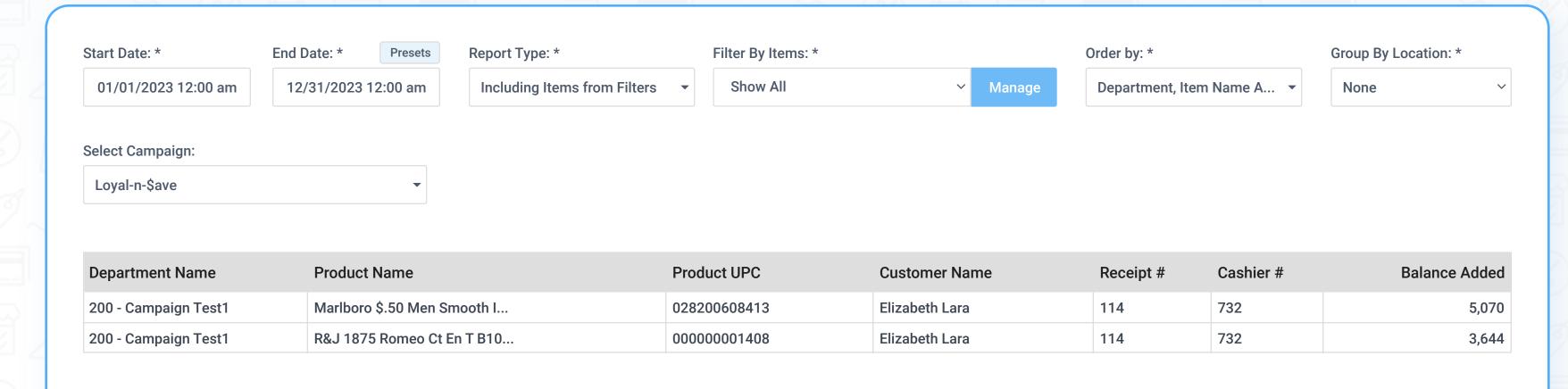
Tokens earning descending



None

Location

Location group



Campaign List Report



 View a list of the current active, ended, and future campaigns.

FILTER BY

~ Active filter:

All campaigns

Active only

Inactive only

~ Optional filters:

Only active campaign date

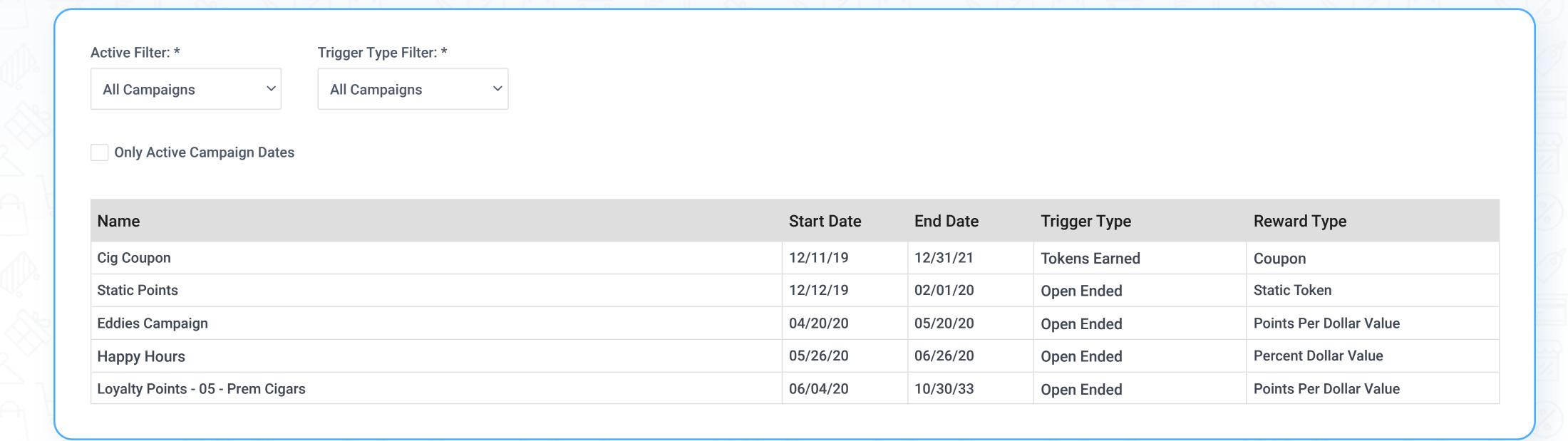
~ Trigger type filter:

All campaigns

Open ended only

Trigger points (formerly tokens earned)

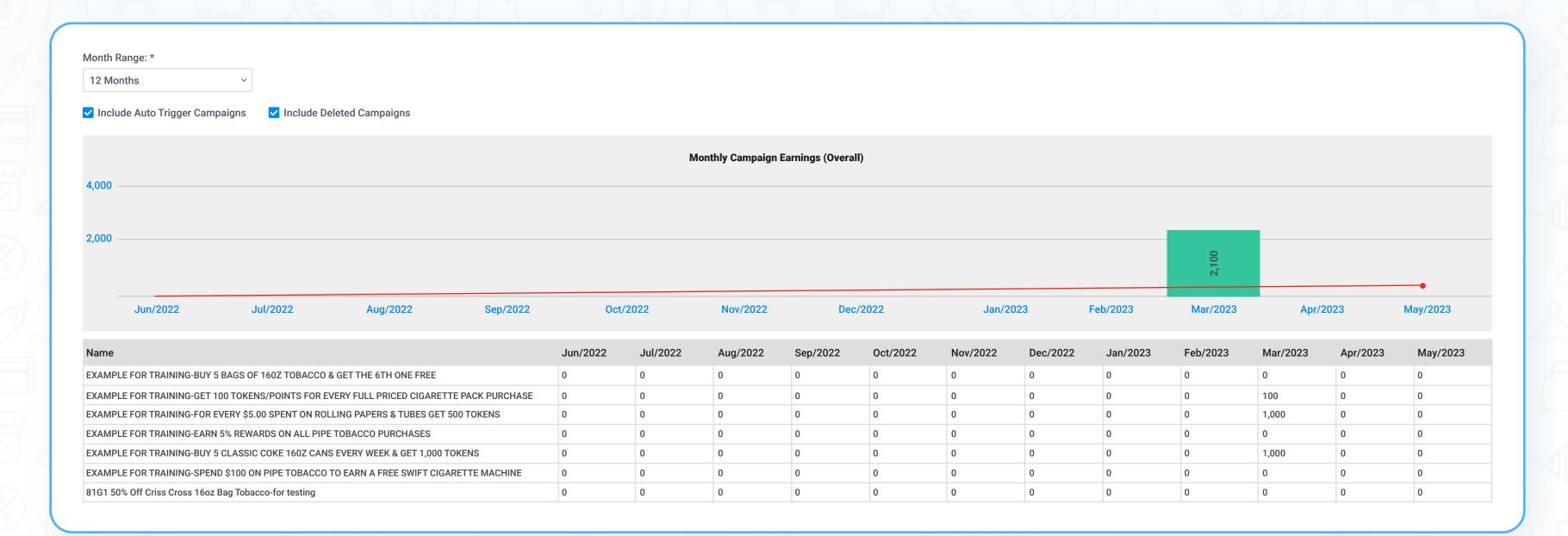
Auto trigger only



Campaign Performance Report



 View graphs and data on how many tokens were earned per month over the period of up to a year for all campaigns.



FILTER BY

~ Month Range:

3 months

6 months

9 months

12 months

~ Optional filters:

Include auto trigger campaigns

Include deleted campaigns

Campaign Progress Report



Displays each participating customer's progress towards a certain "triggerable" or reward token earned campaign.

FILTER BY

- ~ Start and end date
- ~ Select campaign
- ~ Filter by customer
- ~ Sort By:

Campaign name

First and last name

Balance

Utilized balance

Sort order

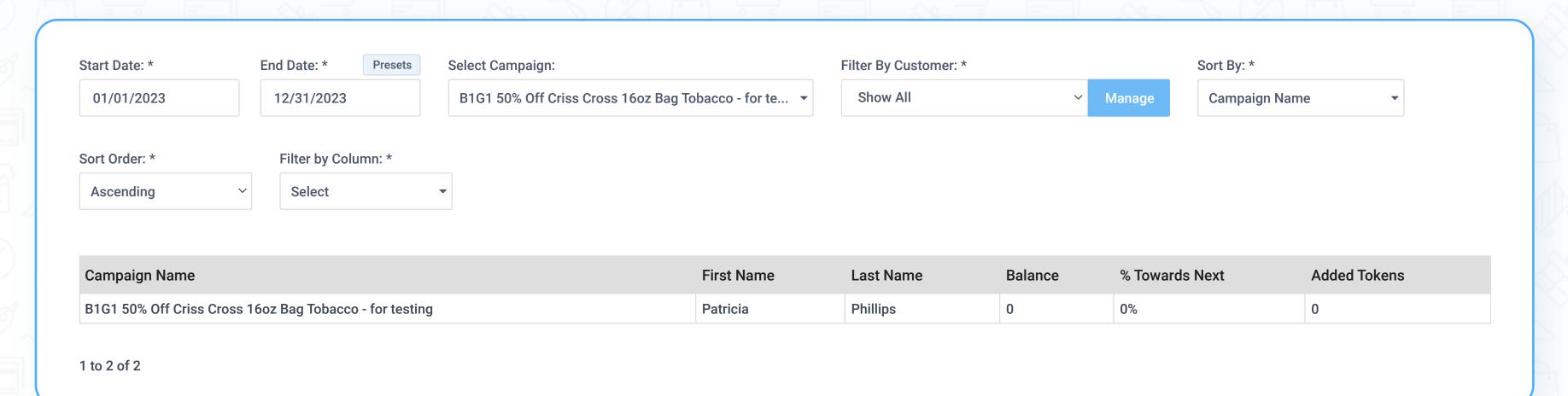
- Ascending
- Descending

~ Filter by column:

Balance

Filter Type

- Greater than
- Less than
- Equal to



Campaign Usage Report



1 to 3 of 3

• (Formally know as campaign signup) In this report, we can see the range of effectiveness for our campaign. With details such as the locations it has been used in, the number of customer hits, and the total token earnings for the campaign.

FILTER BY

- ~ Start and end date
- ~ Additional options:

Include auto trigger campaigns



Raffle Campaign Report



 This report is used to select the winner(s) for a raffle campaign.

FILTER BY

~ Start and end date

~ Select campaign

~ Number of winners to draw

~ Spent (\$)

- Spent to

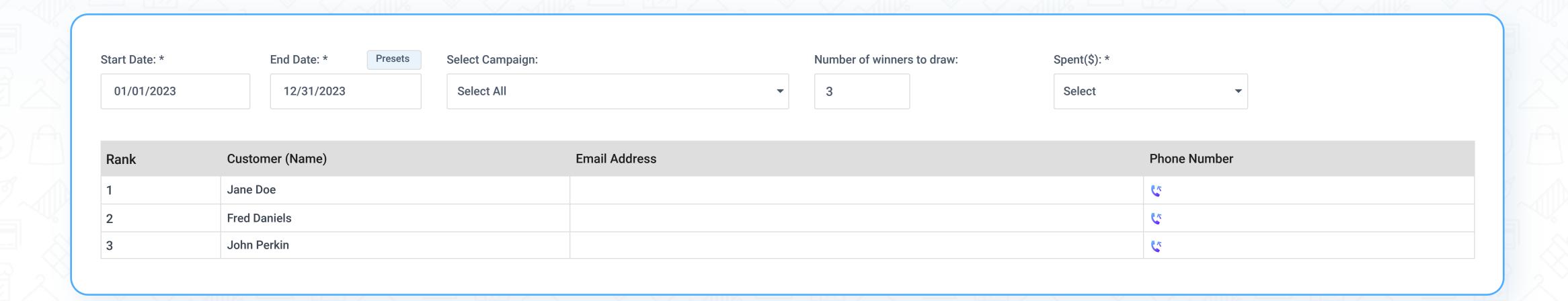
Transaction

- Spent from

- Spent to

Total

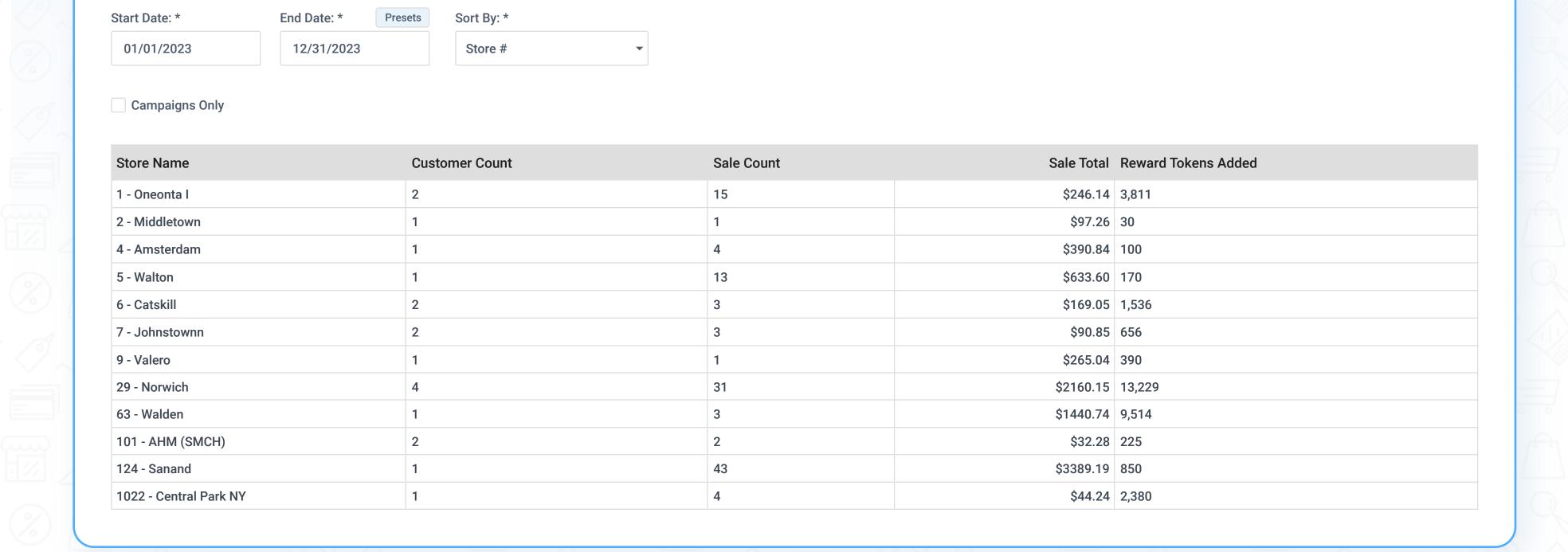
- Spent from



Reward Tokens By Location Report



 This report showcases the total tokens earned by each location accumulated for all campaigns/deals.



FILTER BY

- Start and end date
- ~ Sort by:

Highest token added

Highest sale amount

Store #

Highest sale count

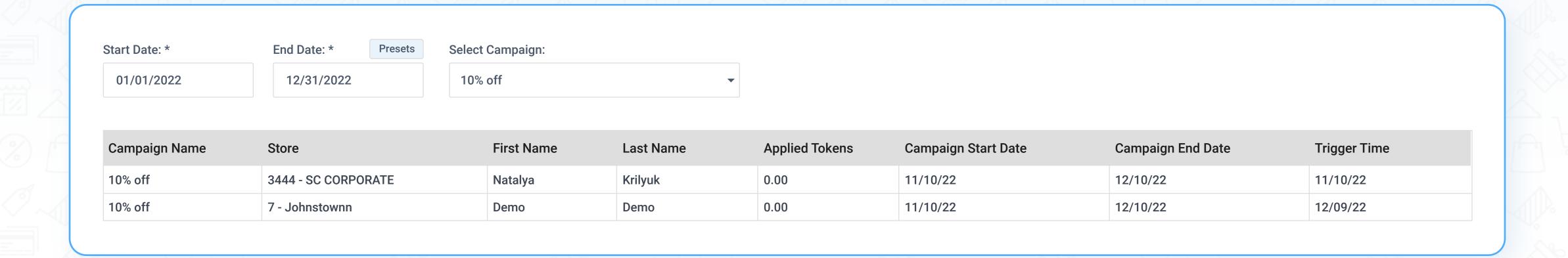
Reward Tokens Earned Campaign Report



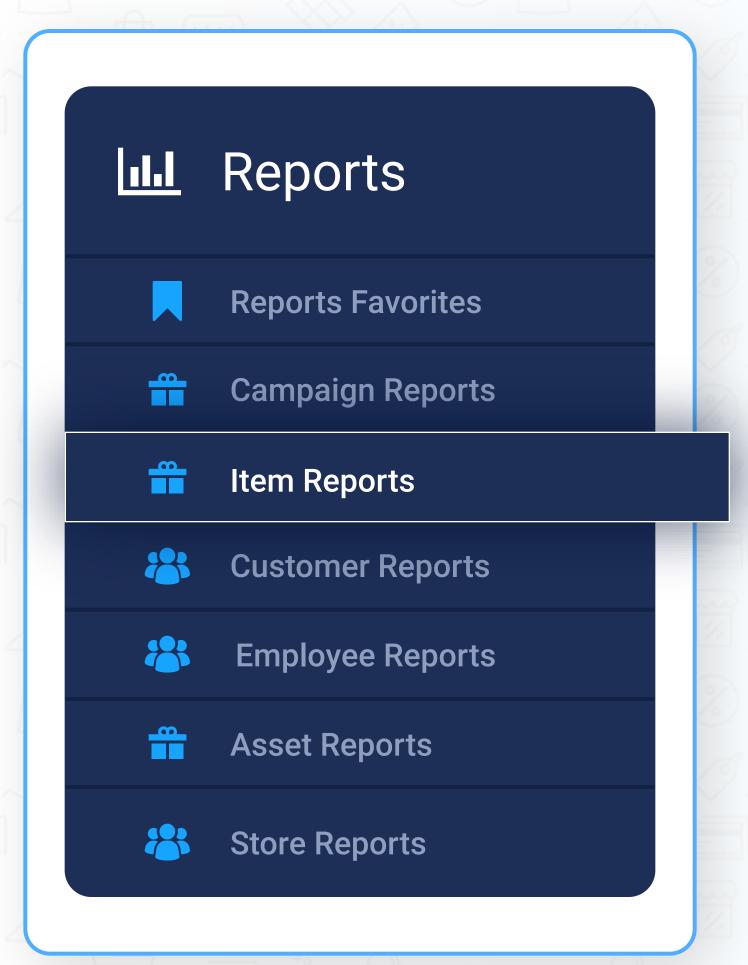
• (Formally know as triggered campaign list) This report shows the list of "triggered" campaigns, which showcases every customer who hit or completed the trigger value and the time of occurrence.

FILTER BY

- ~ Start and end date
- ~ Select campaign







Campaign Item Report



Customer Item Report

Item Total Earning Report

Top Balance Earning Report

Top Earning item



Campaign Items



 This report shows all transactions that were a part of a campaign within a given date range.

FILTER BY

~ Gender filter:

All genders: male,

female, other.

~ Start and end date

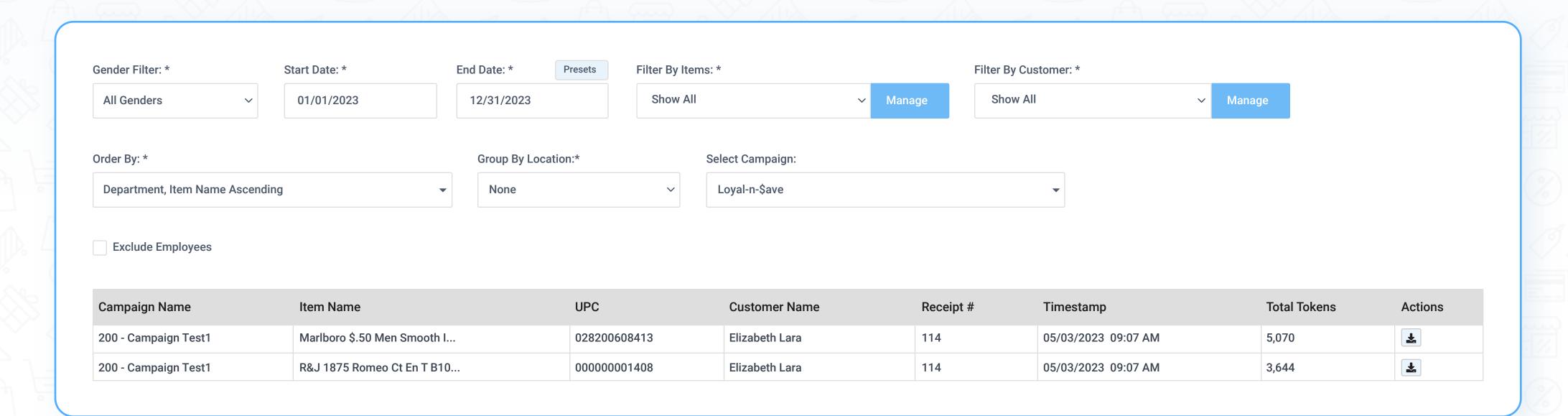
~ Filter by items:

Custom filter

- Click on the manage button for filters options.
- Filter tab: UPC, department, category, manufacturer, and tag.

Search

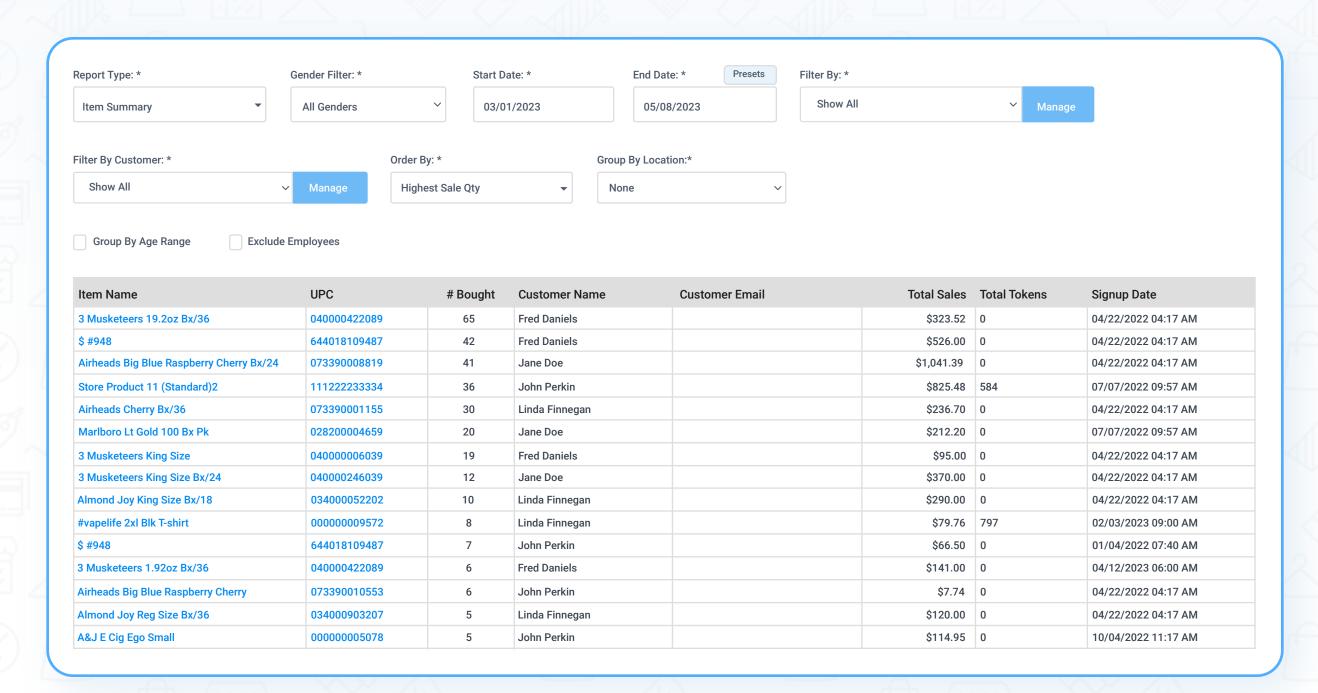
All items, child only, parent only, standalone only.



Customer Items



 This report shows every item a customer purchased between start and end date. By clicking on customer name in the item summary mode, you can view the customer receipts.



FILTER BY

- ~ Report type
- ~ Gender filter
- ~ Start and end date

~ Filter by:

Show all

Customer filter

- Click on the manage button for Filters options.
- Filter Tab: UPC, department, category, manufacturer, and tag.

~ Filter by customers:

Show all

Customer filter

- Click on the manage button for filters options.

~ Order by:

Highest sale qty

Sign up date descending

Sign up date ascending

Total reward tokens ascending

Total reward tokens descending

~ Group by location:

None

Location

Location group

Item Total Earning Report



• This report shows the highest or lowest token earning items within a given date range. Each item shows the amount of money that was spent, sold quantity, and tokens awarded.

FILTER BY

- ~ Start and end date
- ~ Show all

~ Filter by:

Customer filter

- Click on the manage button for filters options.
- Filter tab: UPC, department, category, manufacturer, and tag.

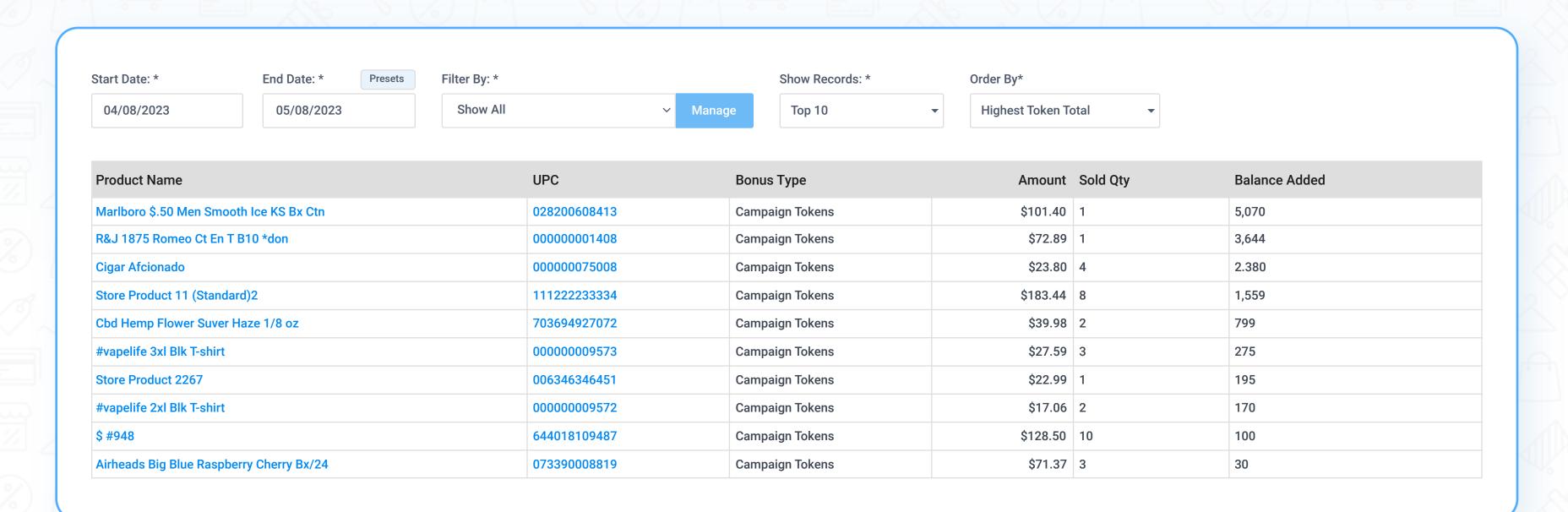
~ Show records:

Top 10, top 25, top 50, top 75, top 100, top 200.

~ Order by:

Highest token total

Lowest token total



Customer Top Balance Earning Report

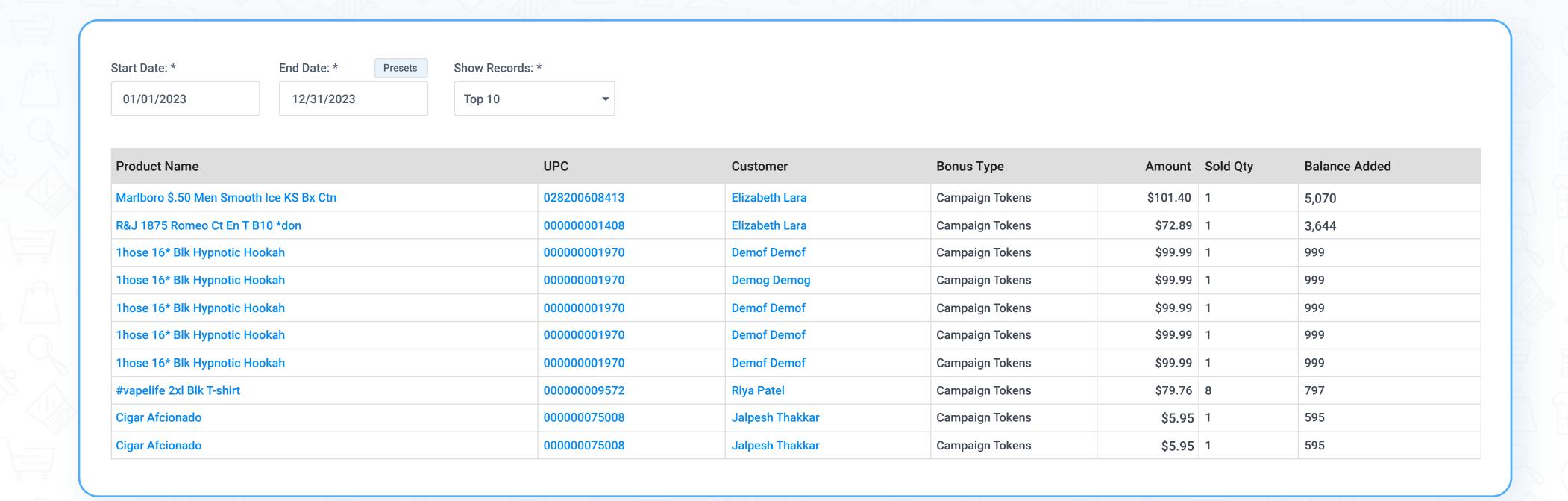


FILTER BY

 This report shows the highest token earning customers and their purchased products within a given date range. Start and end date

~ Show records:

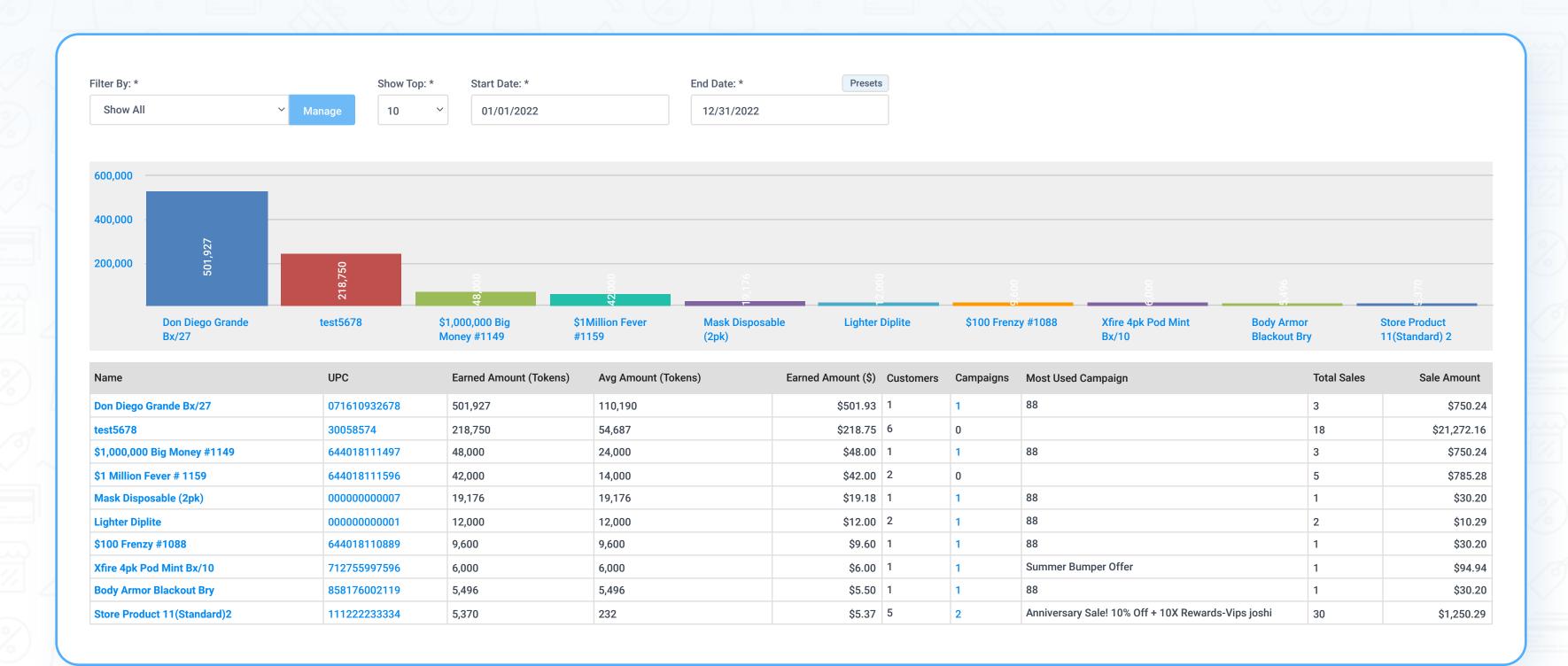
Top 10, top 25, top 50, top 75, top 100, top 200.



Top Earning Items



This report shows top token earning products.



FILTER BY

~ Filter by:

Show all

Customer Filter:

 Click on the manage button for Filters options.

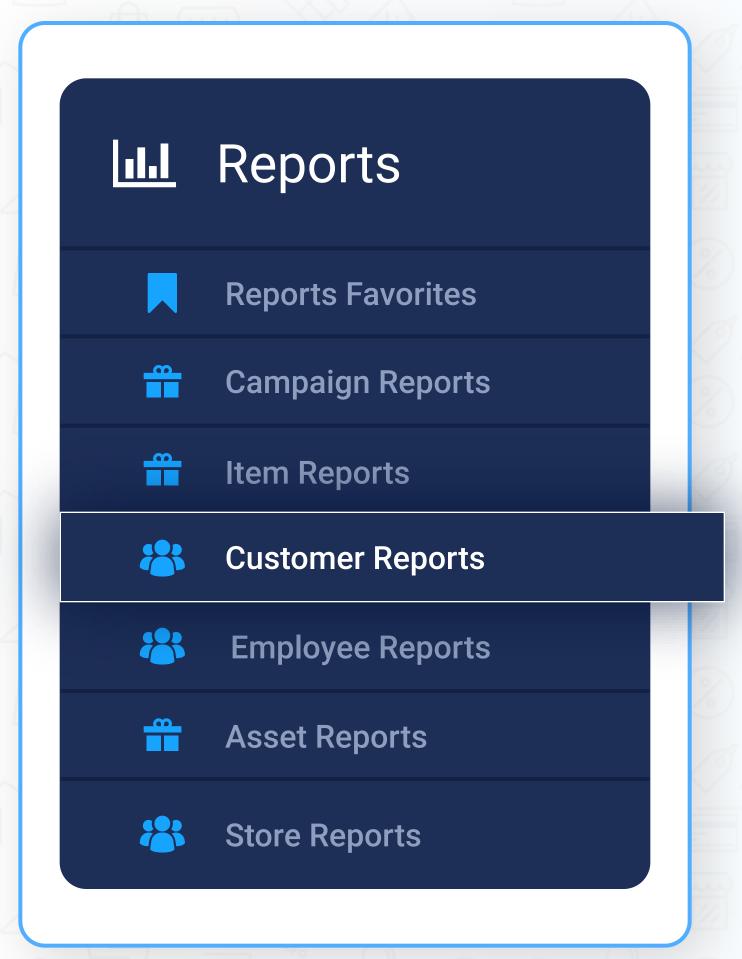
Filter tab:

- Department, category, manufacturer

~ Show top:

10, 25, 50





Customer Activity Report 🔻

Customer Activity Report

Customer Balance

Customer Enrollment Report

Customer Information Report

Customer Manual Balance Change Report

Customer Purchase Frequency Report

Customer Raffle Entries

Customer Receipt Report

Customer Reward Tokens By Type Report

Customer Signup Source Report

Customer Spending Details Report

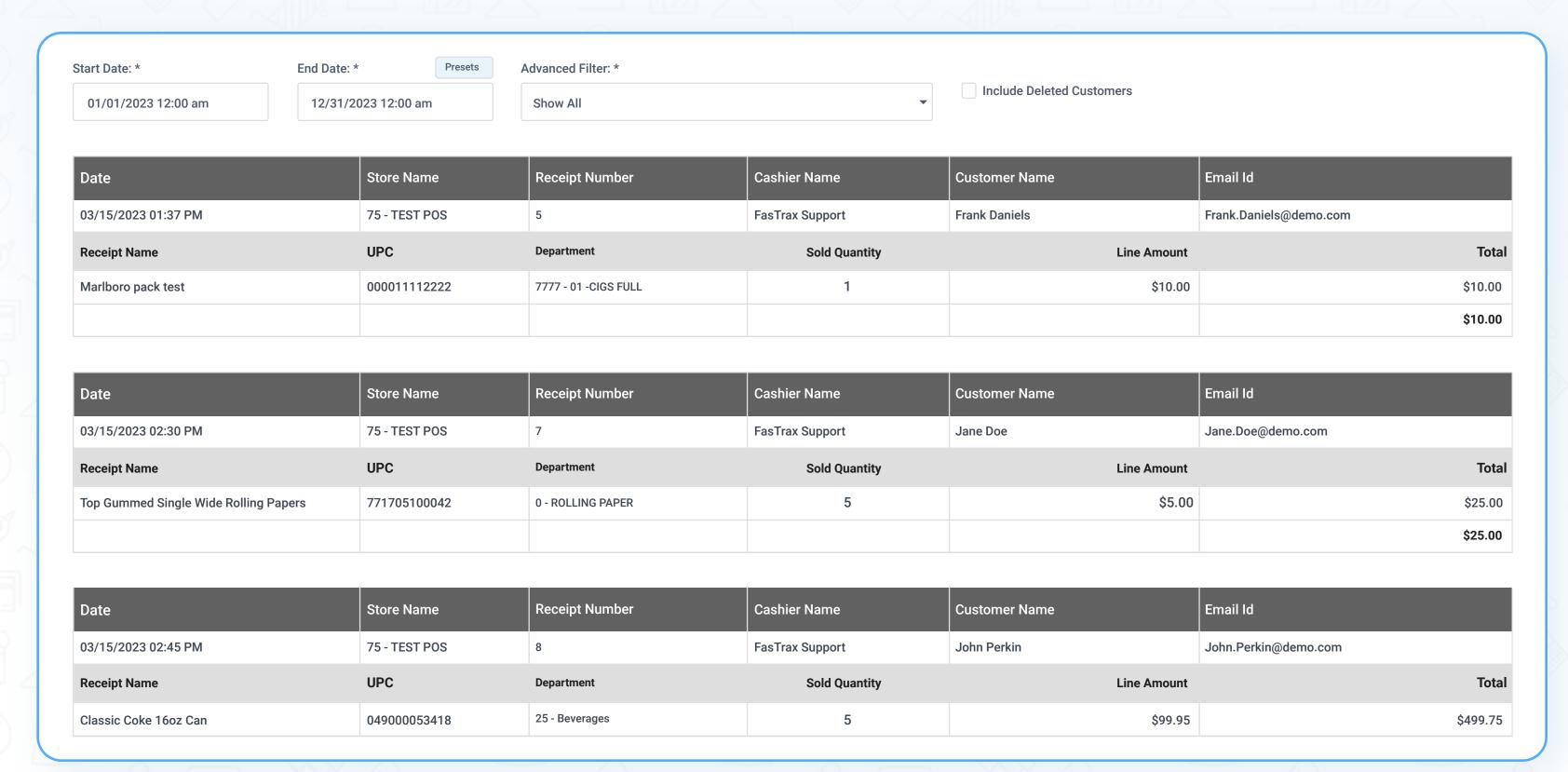
Customer Store Banned Report

Customer Team Report

Customer Activity Report



• This report shows each customer transaction with date, store name, receipt number, cashier name, customer name, email, UPC, department, sold quantity, line amount, and total. Reports can be filtered by total sales amount or transaction amount.



FILTER BY

- ~ Start and end date
- ~ Advanced filter:

Show all

Customers with total sales amount over

- Filter value

Customers with total sales amount under

- Filter value

Customers with total sales equal to

- Filter value

Customers more transactions than

- Filter value
- ~ Additional options:

Include deleted customers

Customer Balance Report



1 to 3 of 3

 This report shows every customer you have with their current token balance. This report can be filtered by gender and grouped by age range.

FILTER BY

~ Gender filter:

All genders: Male, female, other

~ Filter balance types:

Select all

Additional balance types will appear in this list once you have added balance types.

~ Additional options:

Group by age range

Exclude zero balances

Gender Filter: *	Filter Balance Ty	/pes: *			
All Genders	∨ Pleas	e Select Item 🔻			
First Name	Last Name	Gender	Email	Balance Type	Balance
Fred	Daniels	Male	Fred.Daniels@demo.com	Default	23,333
Jane	Doe	Female	Jane.Doe@demo.com	Default	2,100
		Male	John.Perkin@demo.com	Default	

Customer Enrollment Report



 This report shows customers who have been signed up within a given date range.

FILTER BY

~ Start and end date

~ Gender filter:

All genders: Male, female, other

~ Group by location:

Location

Location group

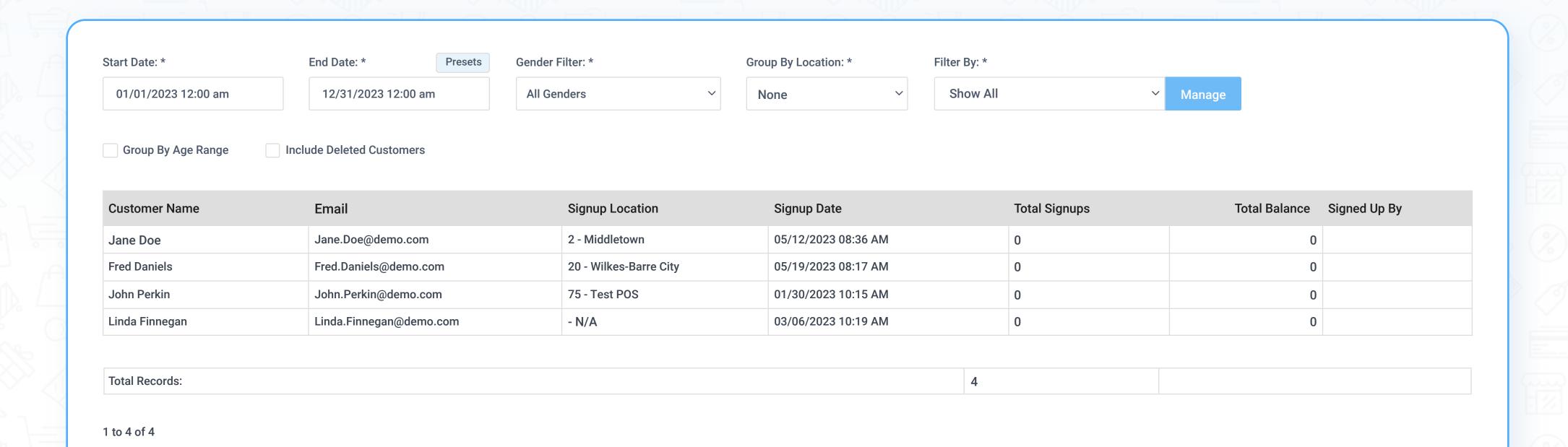
Show all

~ Filter by:

Filter by employee

Click on the manage button

for filters options



Customer Information Report



 This report shows all customers email, phone number, address, stores shopped, joined loyalty date, last activity date, lifetime dollars spent, and sign-up location.

FILTER BY

- ~ Show all
- ~ Filter by customer

Click on the manage button for filters options to select customer(s). ~ Advanced filter:

Show all

Customers inactive for more than days

- Days

Customers joined X days ago

- Days

Customers without purchases

~ Gender filter:

All Genders: Male, female, other

~ Dollars spent filter:

Include all amounts

Include greater than

- Sales amount

Include less than

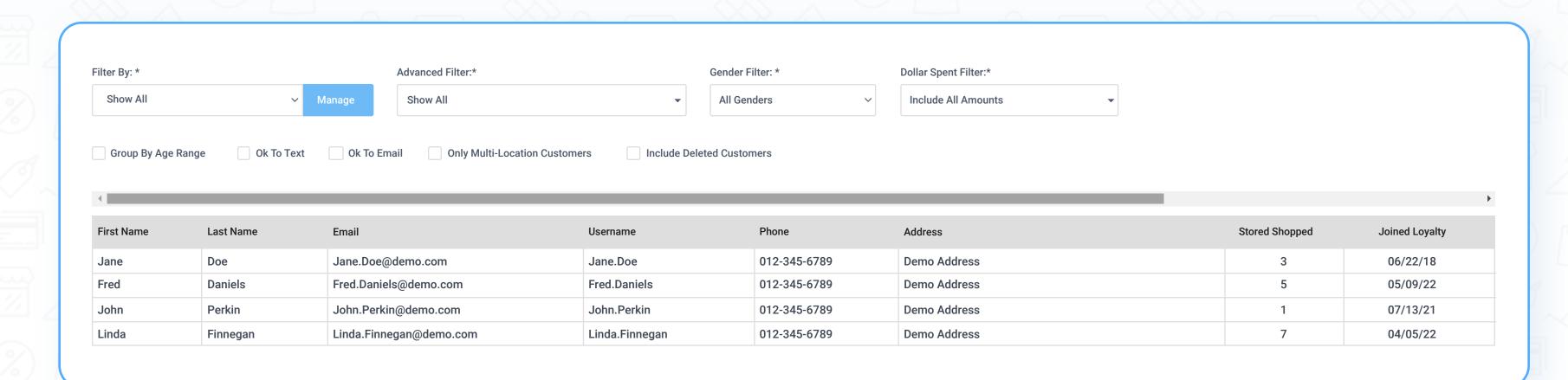
- Sales amount

Additional options:

Group by age range

Okay to text

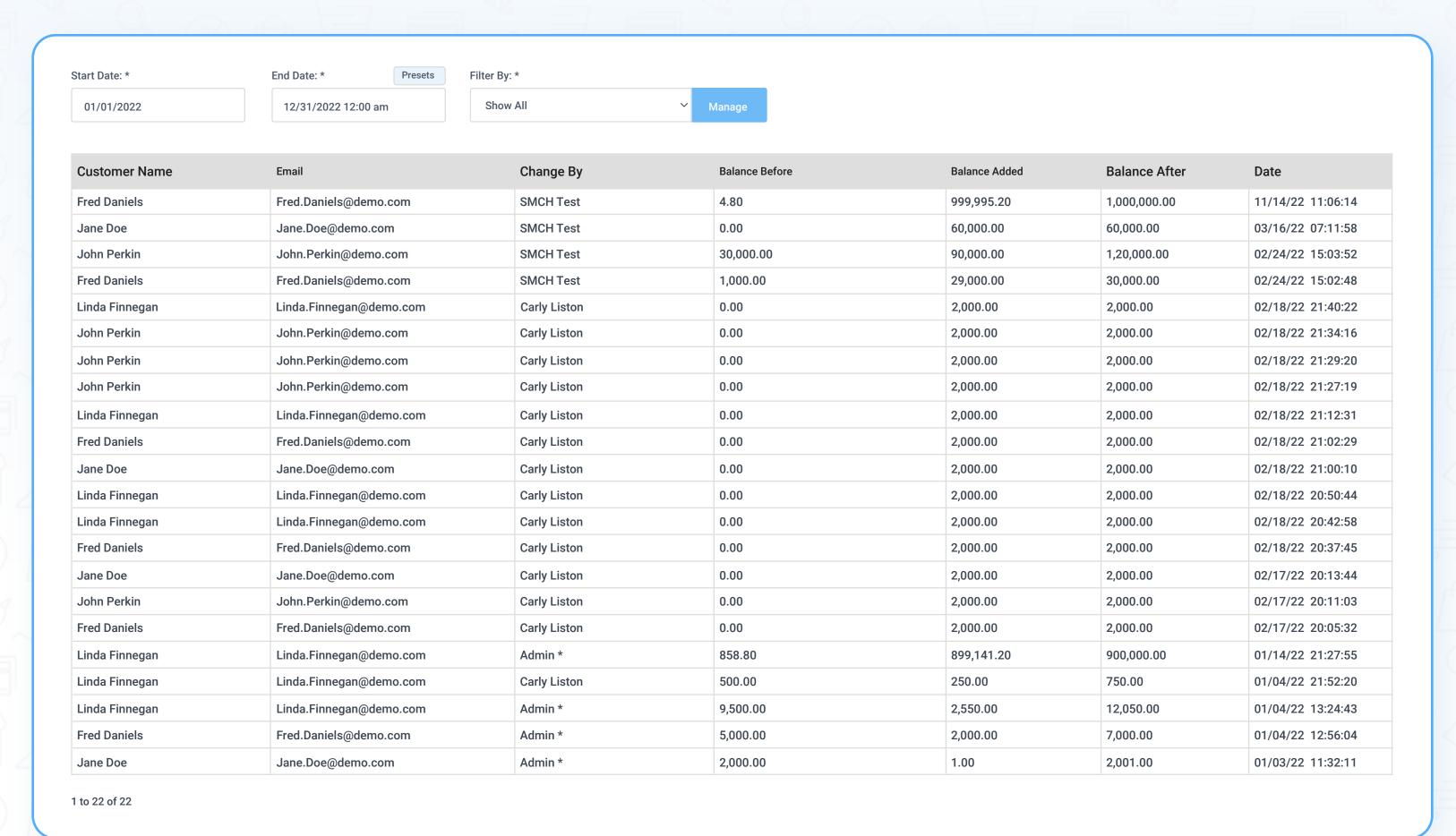
Okay to email



Customer Manual Balance Change Report



This report shows manual balance changes made to customer accounts.



FILTER BY

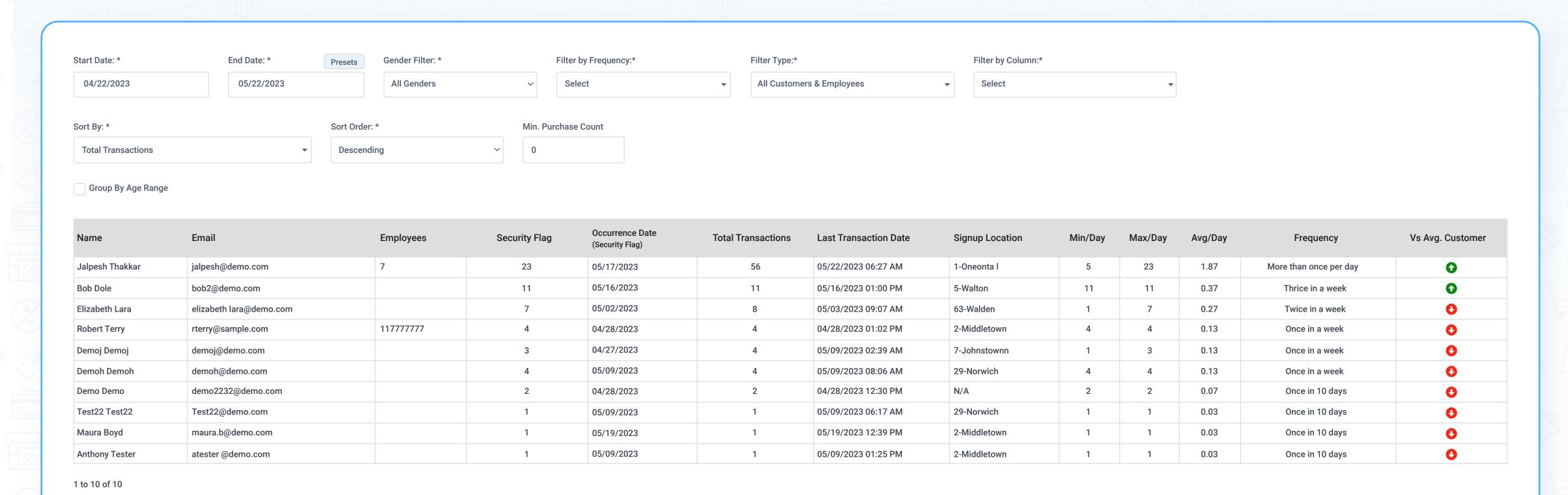
- ~ Start and end date
- ~ Filter by customer:

Click on the manage button for filters options to select customer(s).

Customer Purchase Frequency Report



• This report shows the number of customers who have hit over X purchases per day. If this is a specific day, we show all customers who hit over X on that day. Otherwise, if it's "all time", then it shows the worst date, and when that worst occurrence happened.



Customer Purchase Frequency Report



FILTER BY

~ Start and end date

~ Gender filter:

All Genders: Male, female, other

~ Filter by frequency:

Once in 10 days

Once in a week

Twice in a week

Thrice in a week

Alternate day

Almost daily

Daily

More than once per day

~ Filter type:

All customers & employees

Sort by:

- Total transactions

Sort order:

- Descending

- Ascending

Minimum purchase count

~ Only customers or only employees:

Filter by

Show all

Filter by customer

-Click on the manage button for filters options to select customer(s).

Filter by columns

-Security flag

Minimum purchase count

-Min per day

Minimum purchase Count

-Max per day

Minimum purchase Count

~ Sort by:

Total transactions

Security flag

Min per day

Max per day

Name

Email

~ Sort order:

Descending

Ascending

~ Minimum purchase count

Customer Raffle Entries Report



 This report shows the number of raffle entries each user has achieved per relevant campaign within a given date range.

FILTER BY

- ~ Start and end date
- ~ Select campaign:

Select all

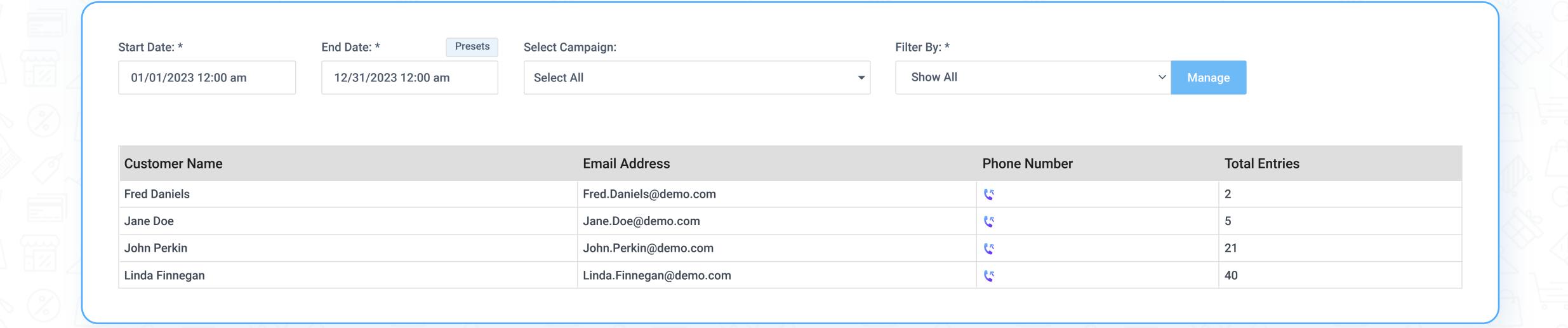
Select a campaign from the list

~ Filter by:

Select all

Filter by customer

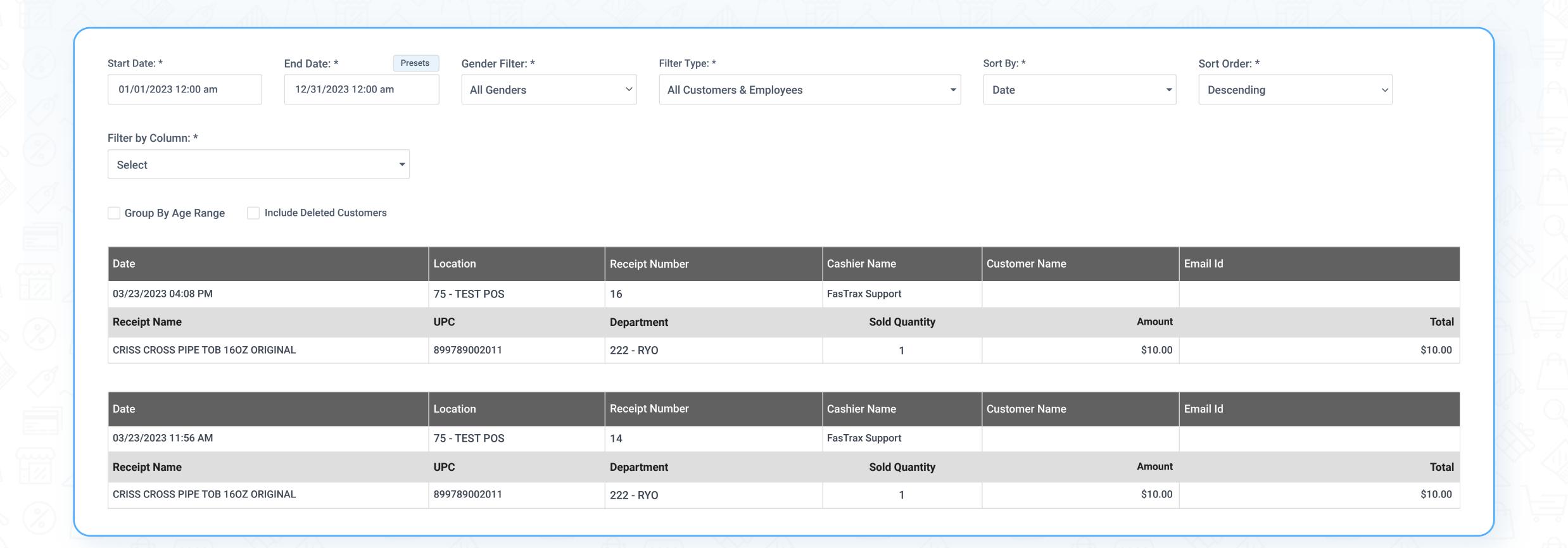
 Click on the manage button for filters options to select customer(s)



Customer Receipt Report



• This report shows customer purchase receipts within a given date range.



Customer Receipt Report



FILTER BY

~ Start and end date

~ Gender filter:

All Genders: Male, female, other

~ Filter type:

All customers & employees

Only customers

Only employees

~ Filter by:

Show all

Filter by customer

 Click on the manage button for filters options to select customer(s)

Sort by

- Date

- Receipt number

- Cashier name

- First and last name

- Email

~ Sort order:

Descending

Ascending

~ Sort by:

Date

Receipt number

First and last name

Email

~ Sort order:

Descending

Ascending

~ Filter by column:

Receipt number

- Filter value

Cashier name

- Filter value

~ Additional options:

Group by age range

Include deleted

customers

Reward Tokens By Type Report



 This report allows you to view a customers total team count, total reward tokens, sign up reward tokens, referral reward tokens, campaign reward tokens, redeemed dollars, manual change, and token refund within a given date range.

FILTER BY

- ~ Start and end date
- ~ Filter by:

Show All

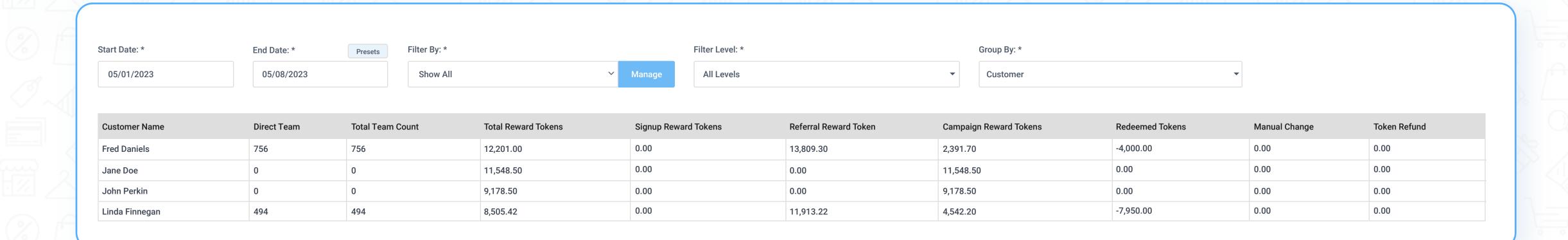
Filter By Customer

Click on the Manage button for filters options to select customer(s).

- ~ Filter Level
- ~ Customer:

Customer

Location



Customer Store Signup Source Report



FILTER BY

• This report shows the loyalty customer sign ups monthly over the last year, separated by sign up method (Point of sale, web, mobile, admin, and import) and whether or not a referral code was used.

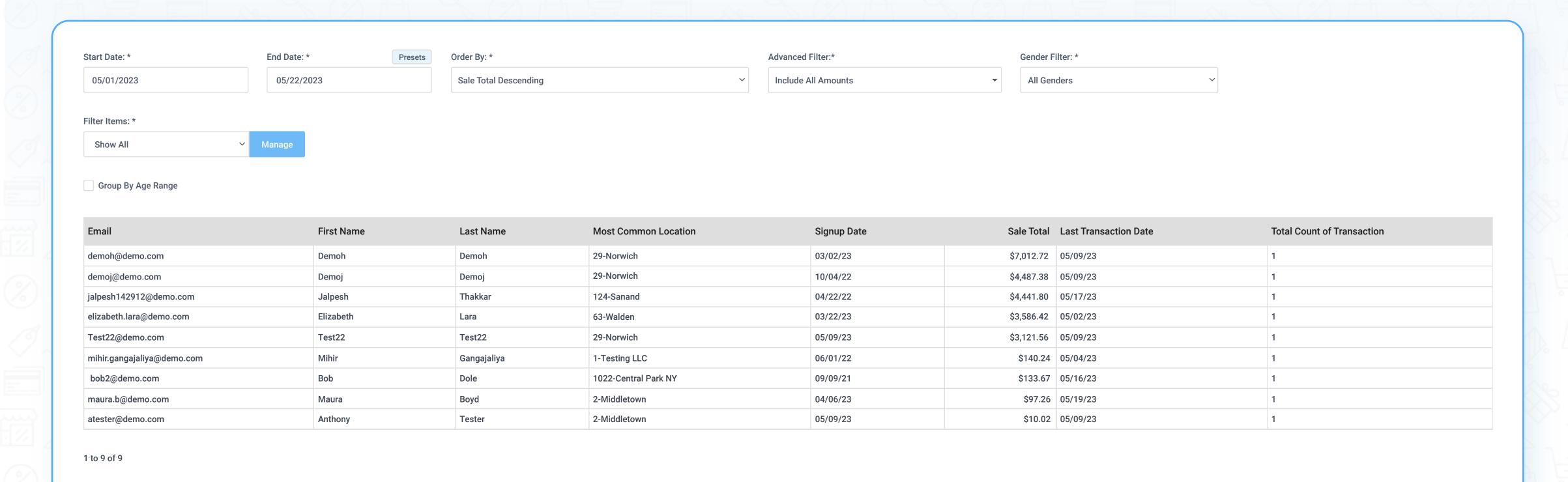
~ Date



Customer Spending Details Report



• This report shows customers who spend any amount of money, customers who spend less than a certain amount of money, and customers who spend greater than a certain amount of money within a given date range. This report also shows a customer sign up date and the most common location.



Customer Spending Details Report



FILTER BY

~ Start and end date

~ Sort By:

Sale total descending

Sale total ascending

~ Advanced filter:

Include all amounts

Include greater than

Include less than

~ Gender filter:

All genders

Male

Female

Other

~ Filter items:

Show all

Custom filter

Click on the manage button for filters options.

Filter tab: Department, category

~ Additional options:

Group by age range

Customer Store Banned Report



 This report shows banned customers, their email, sign up location, store from which they were banned, and banned description.

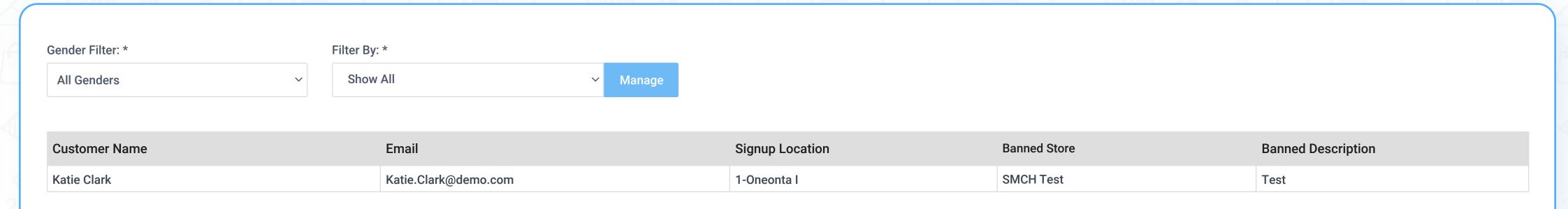
FILTER BY

- ~ Gender filter
- ~ Filter by:

Show all

Filter by customer

- Click on the manage button for filters options to select customer(s).



1 to 1 of 1

Customer Team Report



• This report shows the top 10, 25, 50, 75, 100, or 200 users for team signups within a given date range.

Start Date: * End Date: * Filter Level: * Group By Location: * ▼ Only Level 1 01/01/2023 12:00 am 12/31/2023 12:00 am ▼ Top 10 All Customers & Employees Include Deleted Customers **Team Report** Feb 2023 Oct 2022 Dec 2022 Jan 2023 Mar 2023 May 2023 Aug 2022 Apr 2023 Email **Team Joins** Signup Location Penny Allen Alex Ferretti Yes 14 - Pittston 223 190 Sabastian Armstrong 29 - Norwich 175 Yes 20 - Wilkes-Barre City Georgia Tepelidis Yes 163 Matthew Morey 4 - Amsterdam Yes 27 - Latham 156 Damon Barett Yes 145 Richard Rowe 16 - Hudson 137 Elizabeth Cheney 4 - Amsterdam

FILTER BY

~ Start and end date

~ Filter Type:

All customers & employees

Only customers

Only employees

~ Show records:

Top 10

Top 25

Top 50

Top 75

Top 100

Top 200

~ Group by location:

Location

Location group

Source Campaign Report



 This report shows the participation results by campaign.

FILTER BY

~ Show all

~ Filter by source campaign

Click on manage

Start and end date

~ Gender filter:

All genders

Male

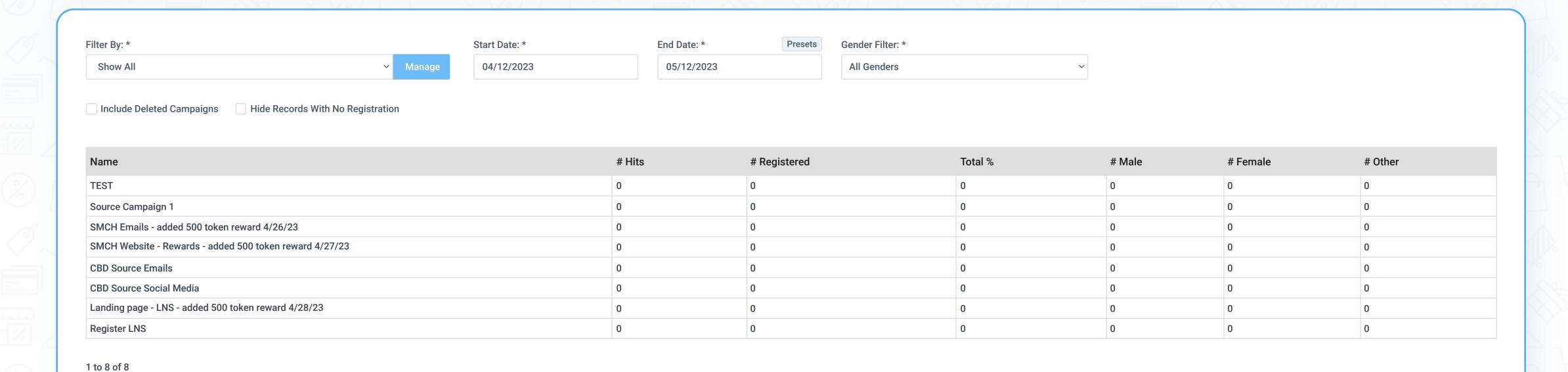
Female

Other

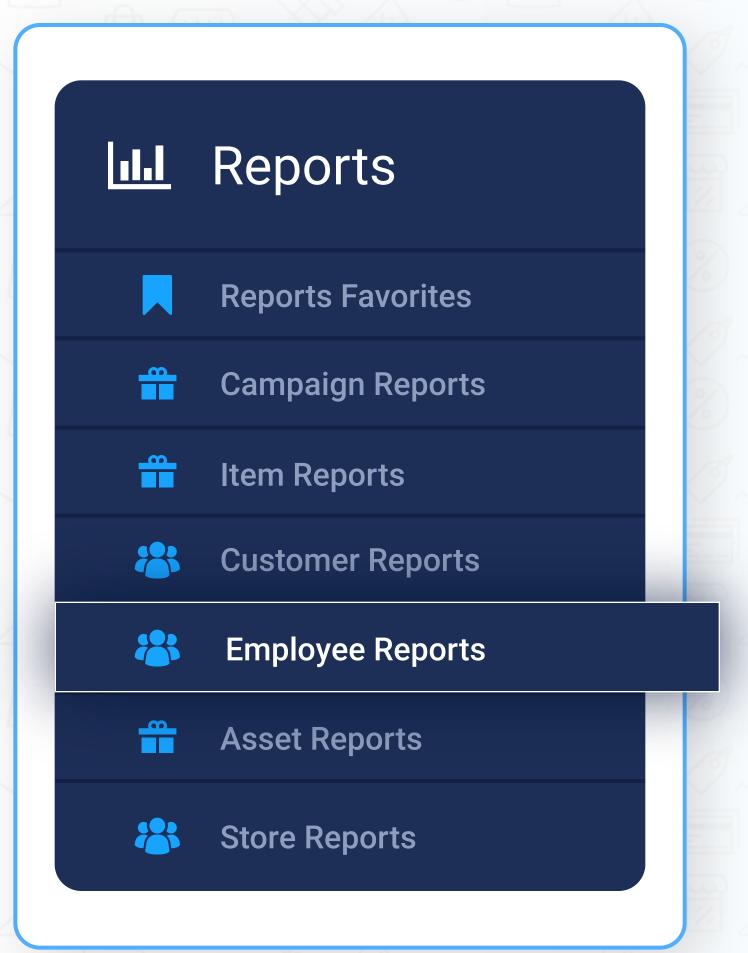
~ Additional option:

Include deleted customers

Hide records with no registration







Employee Team Report



Employee Token Breakdown Report



Employee Team Report



 This report shows the customers who have joined the team of an employee, the referral customer record, their team level, and join date within a given date range.

FILTER BY

- ~ Start and end date
- ~ Filter by
- ~ Show all:

Filter by employee

Click on the manage button for filter options to select employee(s)

- ~ Filter levels
- ~ Group by location:

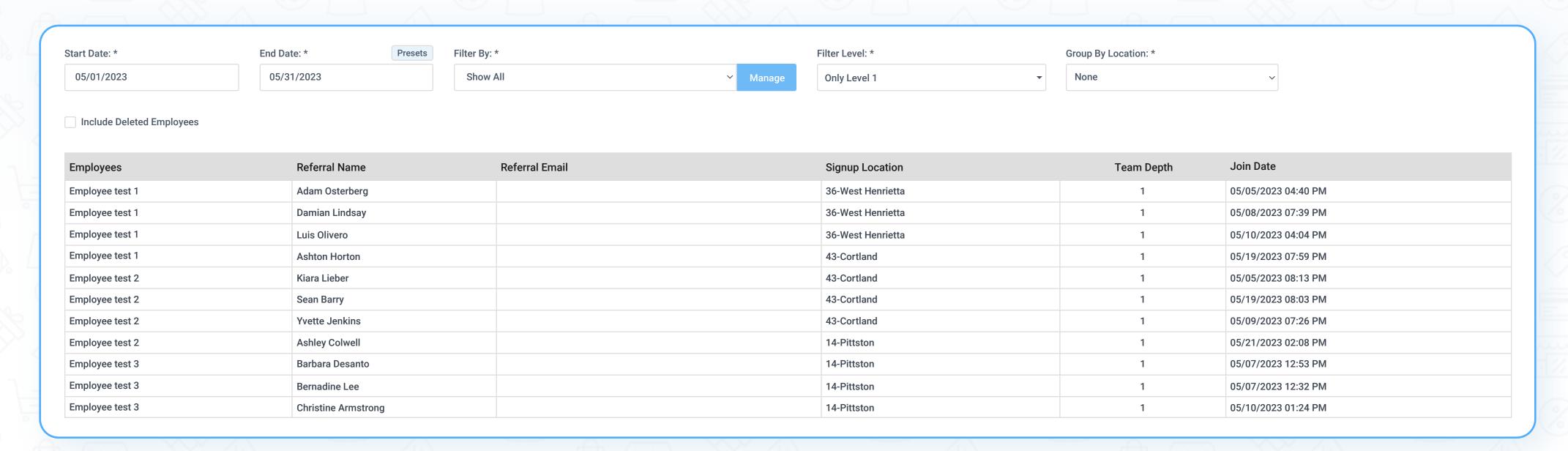
None

Location

Location group



Include deleted employees



Employee Token Breakdown Report



1 to 1 of 1

 This report shows employee token earnings from their own purchases and from their team, the total of both, their team size, sale count, and total sale amount within a given date range.

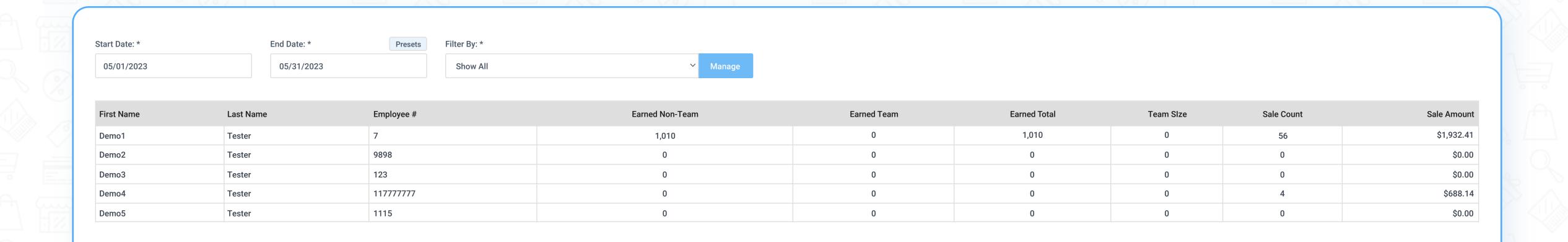
FILTER BY

- ~ Start and end date
- ~ Filter by:

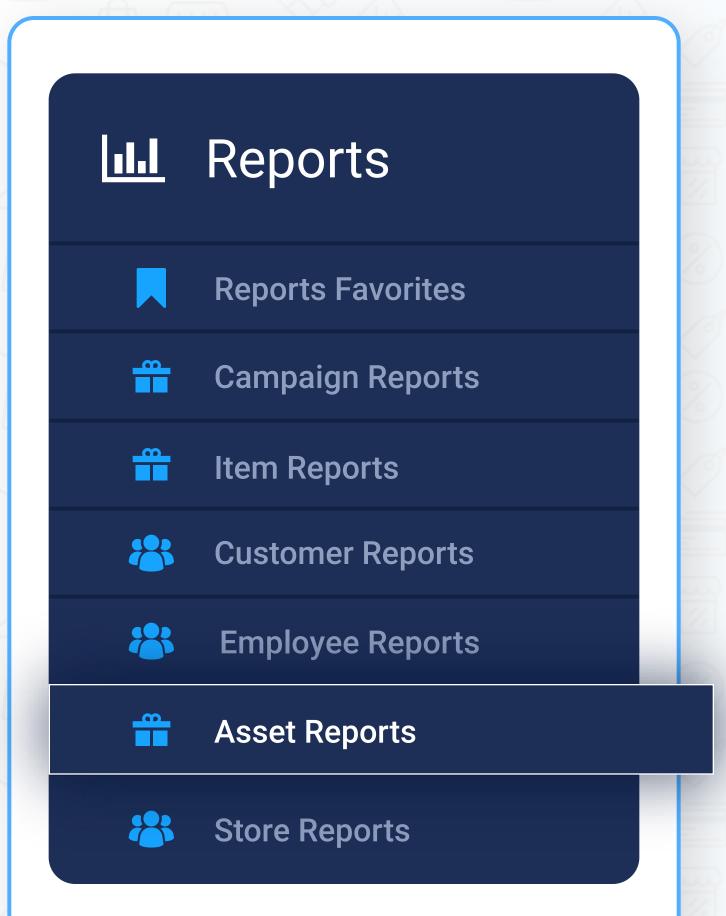
Show all

Filter by employee

- Click on the manage button for filter options to select employee(s).







Balance Type Breakdown 🔻

Balance Type Breakdown

Customer Breakdown

Total Aggregate Report



Balance Type Breakdown



 This report shows total tokens and their dollar amount based on balance type within a selected date range.



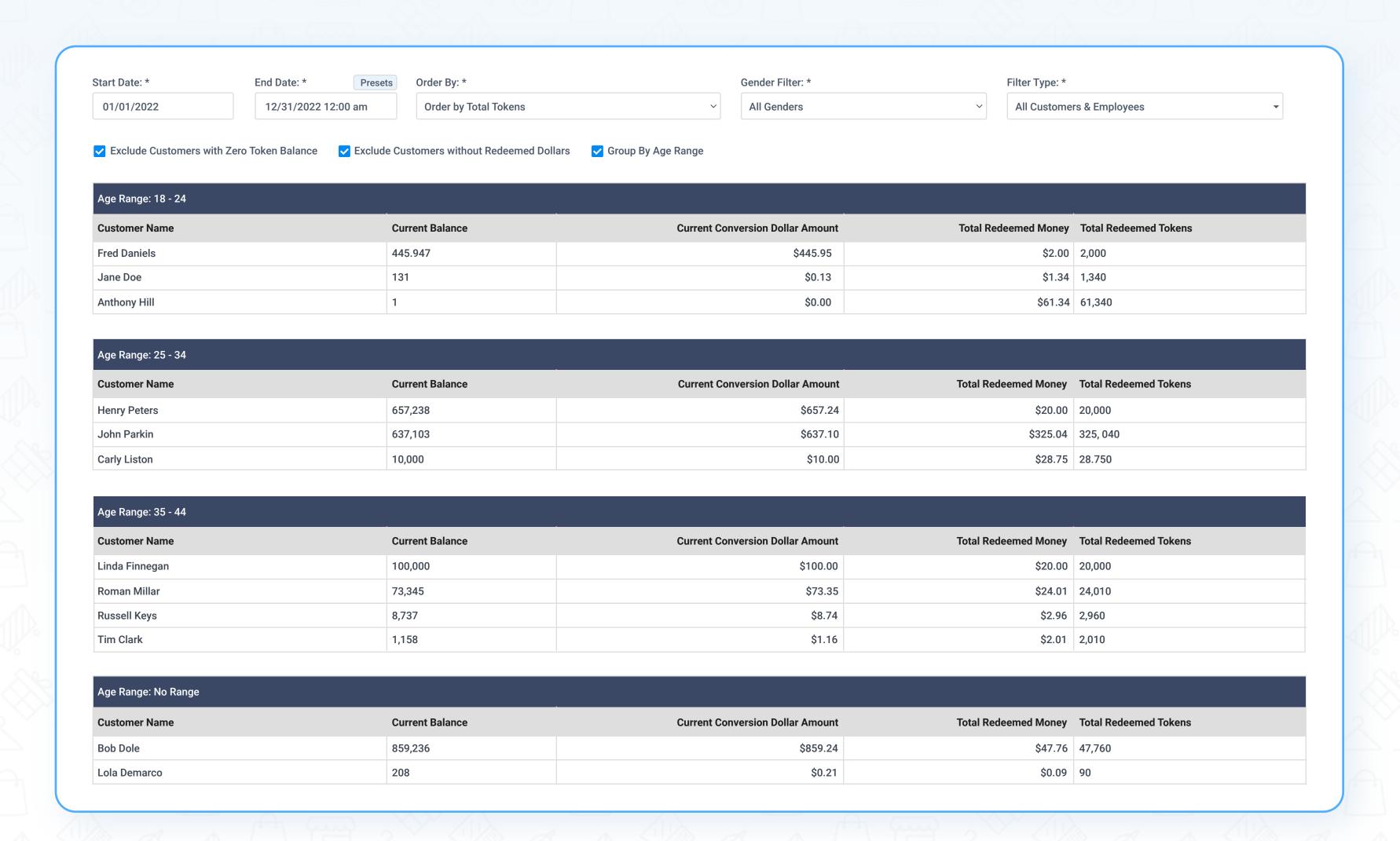
~ Start and end date



Customer Type Breakdown



 This report shows all customers current balance, dollar amount, total redeemed money, and total redeemed tokens within a given date range.



Customer Type Breakdown



FILTER BY

~ Start and end date

~ Order by:

Order by total tokens

Oder by redeemed dollars

~ Gender filter:

All genders

Male

Female

Other

~ Filter type:

All customers & employees

Only customer

Only employees

~ Additional options:

Exclude customer with zero

token balance

Exclude customer without

redeemed dollars

Group by age range

Total Aggregate Report



 This report shows tokens distributed, their dollar amount, and the total redeemed money over the last 6 months, and per month.

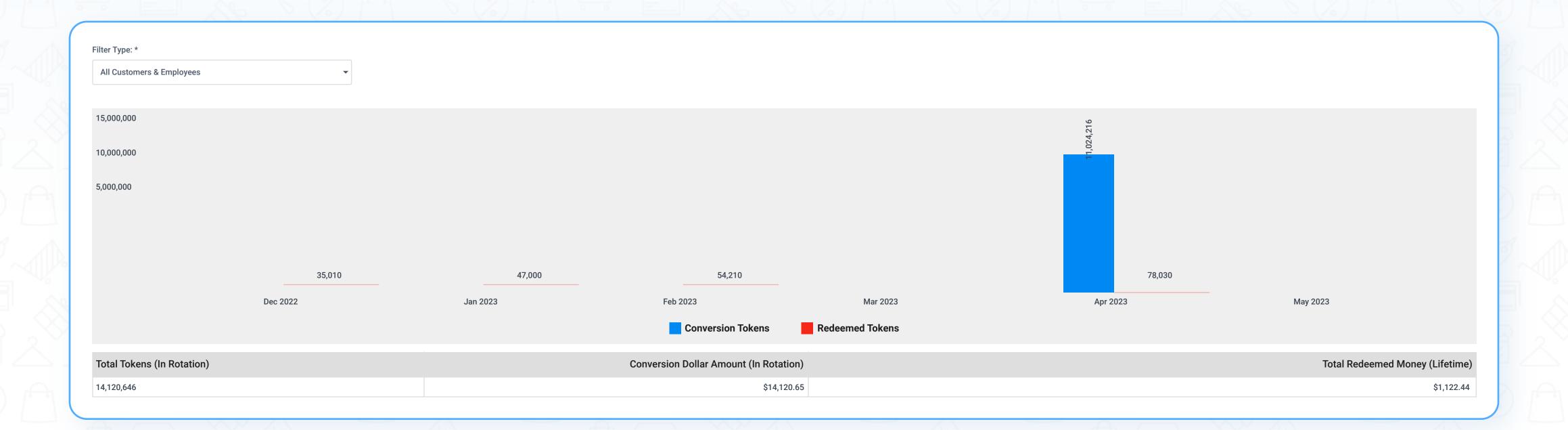
FILTER BY

~ Filter type:

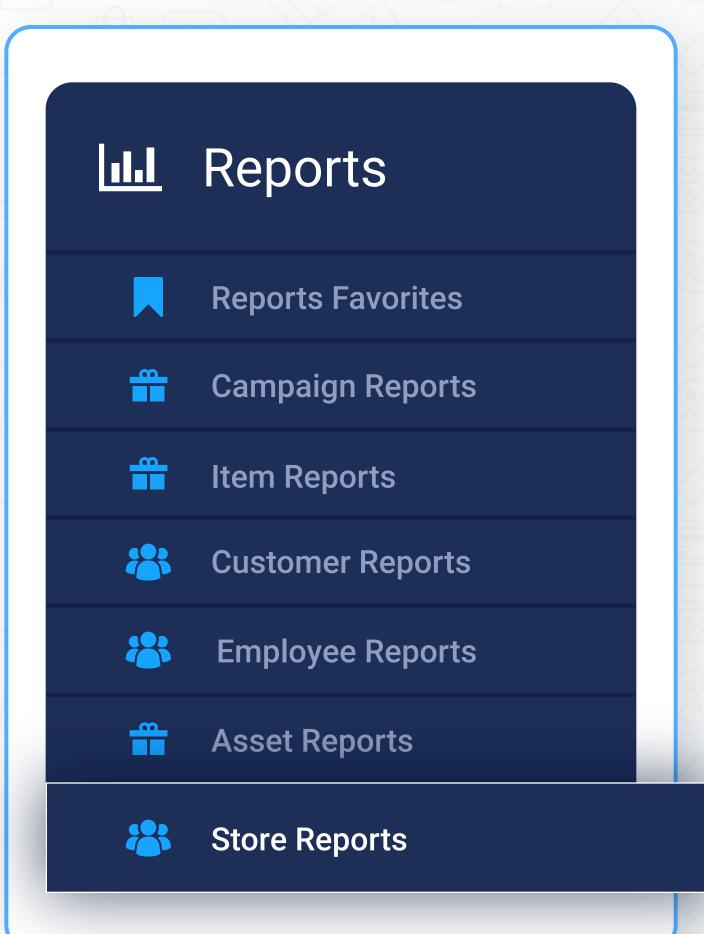
All customers & employees

Only customers

Only employees







Store Monthly Signup Report 🔻

Store Monthly Signup Report

Store Signup Report



Store Monthly Signup Report



• This report shows total customer sign ups and team sign ups over the last year for each of your stores.

Total Signups:

This shows the total LNS signups for each month over the course of one full year.

Count Difference MOM:

This shows the increase/decrease of signups on a month to month (MOM) comparison, over the course of one full year.

% Difference MOM:

This shows the % increase/decrease of signups on a month to month (MOM) comparison, over the course of one full year.

FILTER BY

- ~ Start and end date
- ~ Gender filter:

All genders

Male

Female

Other

~ Additional option:

Include deleted customers

4,000 3,000 2,000	3,181	2,323	1,733	ღ 1,766	1	,565	1,701	1862	1750	1	794	1,913	1,798
1,000 785	-		966	£ 1,766	068	945 75		977	836	850		806	808
May 2023	Jul 2023 Ji	ul 2023	Aug 2023	Sep 2023	Oct 202 Total Store S		ov 2023 am Signups	Dec 2023	Jan 2024	Feb 202	24	Mar 2024	Apr 2024
Store Name	Total Store Signups	May 2023 (Store Signups)	Jun 2023 (Store Signups)	Jul 2023 (Store Signups)	Aug 2023 (Store Signups)	Sep 2023 (Store Signups)	Oct 2023 (Store Signups)	Nov 2023 (Store Signups)	Dec 2023 (Store Signups)	Jan 2024 (Store Signups)	Feb 2024 (Store Signups)	Mar 2024 (Store Signups)	Apr 2024 (Store Signups)

					_	_							
Store Name	Total Store Signups	May 2023 (Store Signups)	Jun 2023 (Store Signups)	Jul 2023 (Store Signups)	Aug 2023 (Store Signups)	Sep 2023 (Store Signups)	Oct 2023 (Store Signups)	Nov 2023 (Store Signups)	Dec 2023 (Store Signups)	Jan 2024 (Store Signups)	Feb 2024 (Store Signups)	Mar 2024 (Store Signups)	Apr 2024 (Store Signups)
1-Oneonta	950	52	149	220	52	86	42	52	58	60	47	74	58
2-Middletown	703	74	61	53	30	55	59	87	74	66	45	59	40
3-Cobleskill	588	28	65	81	63	57	45	48	37	31	36	54	43
4-Amsterdam	1255	54	190	184	121	102	88	118	110	59	53	100	81
5-Walton	153	2	16	23	17	36	17	21	3	1	7	3	7
6-Catskill	1005	36	136	290	64	78	83	81	58	41	65	37	36
7-Johnstown	413	13	44	16	45	25	50	26	25	39	72	15	43
10-Delhi	178	9	7	12	15	18	19	20	22	16	13	21	6
11 Matamoras	4692	99	867	521	319	337	297	257	439	390	383	404	378
12-Wilkes Barre	478	21	60	57	68	35	44	38	42	17	22	38	36
14-Pittston	1162	87	168	164	124	85	95	112	74	75	55	73	50
16-Hudson	612	20	55	41	78	89	51	90	35	41	52	30	30
Total Signups	12189	495	1818	1662	996	1003	890	945	977	836	650	908	808
Count Difference MOM			1,323.00	-156.00	-666.00	7.00	-113.00	55.00	32.00	-141.00	14.00	58.00	-100.00
% Difference MOM			267.27%	-8.58%	-40.07%	0.70%	-11.27%	6.18%	3.39%	-14.43%	1.67%	6.82	-11.01%

Store Signup Report



FILTER BY

• This report shows total customer sign ups at each loyalty level for each of your stores.

~ Start and end date

~ Gender filter:

~ Additional option:

All genders

Include deleted customers

Male

Female

Other

Start Date: * 05/12/2023		End Date: *	ets	Gender Filter: *	nder Filter: *								
		05/12/2023				All Genders	~	,					
Include Deleted Customers													
Store Name	Total Signups	Team Signups	Level 1	Level 2	Level 3	Level 4	Level 5	Male	Female	Other	Loyalty Sales	Unique Customer	Sale Amou
0-Warehouse	0	0	0	0	0	0	0	0	0	0	0	0	\$0.0
1-Oneonta I	0	0	0	0	0	0	0	0	0	0	96	90	\$3,679.2
2-Middletown	3	3	3	0	0	0	0	1	2	0	80	70	\$2,681.3
3-Cobleskill	2	5	2	3	0	0	0	2	0	0	92	82	\$2,985.2
4-Amsterdam	1	4	2	2	0	0	0	0	1	0	112	98	\$5,218.1
5-Walton	0	0	0	0	0	0	0	0	0	0	39	34	\$877.7
6-Catskill	3	4	3	1	0	0	0	3	0	0	109	102	\$4,021.9
7-Johnstown	1	1	0	1	0	0	0	1	0	0	104	99	\$3,836.1
10-Delhi	0	0	0	0	0	0	0	0	0	0	77	63	\$3,060.9
11-Matamoras	3	18	3	7	8	0	0	2	1	0	136	120	\$12,198.0
12-Wilkes-Barre	0	2	2	0	0	0	0	0	0	0	57	52	\$1,551.1
14-Pittston	0	3	3	0	0	0	0	2	1	0	83	77	\$3,087.5